

Kids' Early Learning Vacation Care Enrolments – How to Guide

The Vacation Care program is attached and available online at https://www.kidsearlylearning.com.au/What-we-offer/Vacation-care

Is your child NEW to Vacation Care?

- Please contact Kids.vacationcare@blacktown.nsw.gov.au or (02) 9839 6234
- 1. After contacting us, you'll need to register online here: https://kelvacationcareblacktowncity.hubworks.com.au/registrations/register
- 2. Complete the enrolment form, ensuring you complete all mandatory fields (indicated with the red asterisk *)

You will need to have available:

- Individual Customer Reference Number for parent and enrolling child (CRN)
- Child's birth certificate
- Child's Immunisation History Satement (Must be up to date)
- Medical action plan or behaviour management plan (if applicable)
- Custody documents (if applicable)
- 2 emergency contact persons other than parents
- Health and medical information
- Electronic payment details (Credit Card is required)
- 3. Click the submit button at the end of the enrolment form
- 4. Once the enrolment form has been received, you will be contacted by a member of the KEL Customer Service Team.
- 5. Once you have been contacted and the enrolment finalised, you will receive your Hubhello login details
- 6. Download the app or log onto www.hubhello.com
- 7. Click on the link below and follow the instructions in the tutorial to book your children into the Kids' Early Learning Vacation Care Program Parent BookMe Tutorial: Vacation Care bookings

Has your child attended Vacation Care previously?

- Please follow the steps below
 - 1. Download the app or log onto www.hubhello.com
 - Click on the link below and follow the instructions in the tutorial to book your children into the Kids' Early Learning Vacation Care Program

Parent BookMe Tutorial: Vacation Care bookings



Please note: Once booked, days cannot be cancelled. Absent days will not be refunded or bookings amended.

If you have any questions, please contact Kids' Early Learning on 9839 6058 or Kids.vacationcare@blacktown.nsw.gov.au